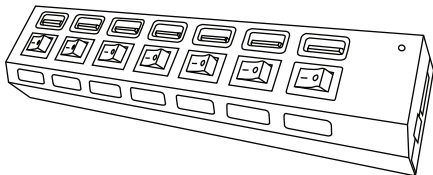# J.BURROWS

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INSTRUCTION MANUAL

7-PORT USB 3.0 HUB
JBUSBHD013

Features:

- USB 3.0 high speed data transfer rate
- Backward compatible with USB 1.1 and 2.0 devices
- Provide charging power to USB charged device though dedicated charging port
- Individual on/off switch for each port
- Blue LED indicator to display working status of each port
- System compatible: Windows® XP or later, Mac® OS X 10.7 or later

Windows is a trademark of the Microsoft Corporation in the United States and other countries.

Mac is a trademark of Apple Inc., registered in the U.S. and other countries.
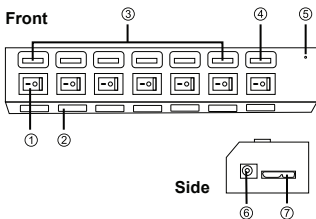
Technical Specification:

- Data transfer port: USB 3.0 x 6
- Data transfer speed: up to 5 Gbps[1]
- Data port current rating: 5V 0.5A/port
- Dedicated charging port x 1
- Charging port current rating: 5V 2.1A. Max[2]
- Power adaptor input: 5V 3A. Max
- Unit dimension: 165(L) x 35(W) x 21(H) mm
- USB 3.0 cable length: 60 cm
- Unit weight: 75g

[1]When connected to device(s) and computer that comply with USB 3.0 specifications

[2]USB hub must be connected with the provided power adaptor

Product overview:

① On/Off Switch
② Power Indicator
③ USB 3.0 Data Transfer
   Port Dedicated
④ Charging Port
   (Non data port)
⑤ Power LED
⑥ Power Input Port
⑦ USB 3.0 I/O Port

Front

Side

Installation:

1. Turn on computer
2. Connect the USB 3.0 cable in between computer and the hub
3. Connect power adaptor to a working power outlet
4. Connect the power cable of power adaptor to the power input of the hub
5. Plug in the USB device and turn on the on/off switch
6. Connected USB device will be ready for use when installation is completed

Remarks:
To achieve optimum performance of all ports, power connection is recommend. If no power connection exist, connectivity maybe restricted.

Package contents:

• 7-port USB 3.0 hub x 1   • Power adaptor x 1
• USB 3.0 data cable x 1   • Instruction manual x 1

Troubleshooting:

Power LED is not on
- Check the power adaptor connection between wall outlet and the hub.
- Check on USB 3.0 cable to ensure the proper connection in between USB 3.0 input port on the hub and the USB port on the computer.

Computer does not recognise the hub
- Check the connection of the USB 3.0 cable in-between the hub and the computers USB port.
- Try to plug the USB 3.0 cable into a different USB port on the computer and to restart the computer.

Computer does not recognise the plug in USB device
- Make sure that the on/off switch of the port is turned on.
- USB device connected to dedicated charging port will not appear on the system since the port is for charging only.
- USB devices with high power demand may not work properly as too much current may be drawn. The supplied external power adaptor is used to provide sufficient power to the hub.
- Try connecting the USB device into a different USB port on the hub.
- Detach the hub from the computer and remove the high power demand USB devices. Refer to the rating label information for each connected device. Each USB port is only rated for 5V 0.5A max load.

Connection is slow
- Make sure that the USB port on the computer and connected devices to the hub are in USB 3.0 specification.

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